

REGISTRATION

- ❖ Is there a fee to register for the Walk?

There is no fee to register; however, we *strongly* encourage you to make a self-donation and/or create a team and fundraise. **We cannot find a cure if we do not raise funds!**

- ❖ Is there a fundraising minimum?

There is no fundraising minimum; however, we encourage you to set a goal and aim high! If you exceed that goal, keep fundraising! Remember, each registered participant who raises at least \$100 will receive a JDRF Walk T-Shirt on Walk Day.

- ❖ Do my family and friends have to register for the walk?

Yes. All persons (including children) who plan on attending the Walk, even if they choose not to physically walk, are **required** to register. Registration is easy! Just visit walk.jdrf.org.

- ❖ How do I join an existing team?

Visit walk.jdrf.org. Select “**Register**” and enter your zip code. At the top of the page, select “**Find a Team.**” Enter the team name, locate the team and select “**View.**” Select “**Join**” and follow the remaining prompts to register.

- ❖ What if I need help registering my team?

If you need help registering your team members, please contact your JDRF One Walk staff partner for assistance.

- ❖ Do I have to have a team in order to walk?

No, you can register as an individual; however, you can raise more money if you invite your family and friends to fundraise with you!

WEBSITE/PARTICIPANT CENTER

- ❖ Do I have to enter my donations on my fundraising page before I mail them to my local JDRF chapter?

No. You can simply mail your donations to the JDRF office and we will enter them for you!

****Please Note:** If you have entered cash or check donations in your participant center and turn them in on Walk Day, they will be rejected on the Monday following Walk. You will notice that your team total is less than what you have raised. All donations turned in on Walk Day will be re-entered on your fundraising page approximately two weeks after the Walk.

- ❖ Do I have to use my Participant Center to send email?

We strongly suggest you use your Participant Center to send email. Emails sent through the Participant Center will automatically link those you are emailing back to your fundraising page. There are also convenient email templates that you can use if you're in a hurry or not sure what to say.

- ❖ Why am I not receiving notifications when supporters are joining my team or making donations to my fundraising page?

Please make sure you **opt-in** to receive JDRF email when you register for the Walk. Not only is it important to receive notifications of donations and new team member registration, but it is also important to receive important Walk information and alerts from the JDRF staff team. If you are opted out and need help opting back in, please contact your JDRF One Walk staff partner for assistance.

- ❖ What if I'm having trouble navigating through my Participant Center?

If you're having any difficulty, please do not hesitate to contact your JDRF One Walk staff partner and we will be happy to walk you through any processes. In most cases, we can make changes for you quickly and easily!

FUNDRAISING

- ❖ How do I receive help with fundraising ideas and tips?

Whether you are new to the Walk or a returning team, JDRF has team coaches who can assist you with ideas, tips, and best practices. Please contact your JDRF One Walk staff partner and we can connect you with a team coach. Your JDRF staff partner is also available to brainstorm ideas and provide you with helpful tips!

- ❖ How do I earn a JDRF Walk T-shirt?

You will receive a JDRF Walk T-shirt ticket at registration on Walk Day as long as you are a registered walker and raise at least \$100.

Do you receive a JDRF Walk T-shirt for every \$100 you raise?

No. Each registered participant who raises at least \$100 is only eligible to receive **one** JDRF Walk T-shirt.

- ❖ Can donors receive a JDRF Walk T-shirt if they donate at least \$100?

Donors must be a registered participant and have self-donated or raised \$100 on their own fundraising page in order to receive a JDRF Walk T-Shirt.

- ❖ How do I turn in money prior to Walk Day?

You may mail in any donations you receive prior to walk day to your local JDRF office. Donations will be entered on your fundraising page and you will be able to track your progress!

- ❖ I cannot attend the Walk, can I still fundraise?

Absolutely! When you register; just select “**virtual walker.**” This will allow you to still support our mission even if you are unable to attend the Walk. You can fundraise from anywhere!

- ❖ Are donations tax-deductible?

Yes. All donations are tax-deductible.

- ❖ How do I receive a receipt for my donation?

All supporters who make an online donation will receive an electronic receipt at the completion of the transaction. All donations turned in will receive a tax acknowledgement letter that may also be used as a receipt. *Please note donations turned in MUST HAVE complete and accurate donor information in order for us to provide a tax letter/receipt.*

- ❖ Does JDRF accept matching gifts?

Yes. Please contact your employer to inquire if they participate in a matching-gift program. You can also visit matchinggifts.com/jdrf to find out if a company has a matching gift policy.

- ❖ What are incentive prizes?

The first level of the incentive prize is the JDRF T-shirt. Individual fundraisers who raise at least \$250 will be able to choose a prize from the incentive prize catalog to reward them for their outstanding fundraising efforts. A prize catalog will automatically be sent to you approximately 6-8 weeks after the Walk via email or postal mail unless you choose to opt-out.

WALK DAY

- ❖ Do I need to visit the Check-In tent on Walk Day if I do not have any donations to turn in?

If you **do not** have additional donations to turn in, you only have to visit the check-in tent if you need to pick up your T-shirt ticket for raising at least \$100 or if you need to obtain your V1P lanyard and a guest pass for raising \$1,000 on your individual fundraising page. Otherwise, you may by-pass the check-in tent and enjoy the activities!

- ❖ What is a V1P?

The V1P tent is for individuals who raised at least \$1,000 on their fundraising page. Prior to walk day, each V1P will receive their V1P lanyard and one guest pass that will allow entry for the V1P and guest to visit the V1P tent on Walk Day! In addition to special Walk Day luxuries, V1P's will also be eligible for awesome prize drawings!

- ❖ Can we take a team photo at the Walk?

Yes! There will be a designated team photo area on walk day! Look for the “Team Photo” sign. If you need help locating the team photo area, feel free to ask a JDRF staff member wearing an orange JDRF t-shirt for assistance.

- ❖ How can we view photos from the Walk?

We will post the link for Walk Day photos on our website and on our Facebook page.

- ❖ Can we bring pets to the Walk?

Pets are allowed. **All pets must remain on a leash at all times and monitored by an adult.**

- ❖ How far is the walk route?

Walk routes are generally between 1 and 3 miles; however, some may be shorter or longer depending on the walk location. Please check walk routes by visiting walk.jdrf.org. The walk route will be listed under the “Walk Day Details” tab.

- ❖ What if there is inclement weather?

We walk rain or shine!

- ❖ Is there a place we can leave our personal items?

No. Please do not leave any personal items unattended. JDRF is not responsible for any personal items that are lost at the Walk.

- ❖ What if I cannot walk the entire walk route?

The walk route will be patrolled by volunteers. If you cannot complete the walk route, volunteers will be happy to escort you back to the walk site.

- ❖ Will there be any food at the Walk?

Light refreshments will be served. Please plan accordingly for any special dietary needs.

- ❖ Do I have to pay for parking?

Depending on the walk location, you may have to pay a small parking fee administered by the venue. Please contact your JDRF One Walk staff partner to inquire about parking fees.

- ❖ Do you provide on-site receipts for donations that are turned in on Walk Day?

We do not provide receipts on Walk Day. Receipts are mailed after the Walk to the person listed on the check. Cash donations needing a receipt must be turned in with a completed Walker Donation Collection Form that includes the donor’s name and mailing address so we may send a receipt.